



5 ways ServiceNow can provide, support, and modernize mission delivery

The Now Platform® from ServiceNow is an intelligent and intuitive cloud platform. It offers modern, digital workflows to empower the intelligence community to achieve its missions faster, more efficiently, and collaboratively. Here are the top five ways the innovative platform can help intelligence agencies:

#1 Increase speed of missions.

Agencies are investing in artificial intelligence (AI) to link and make sense of data to meet mission objectives faster. ServiceNow offers a secure system of engagement that accelerates service execution by breaking down silos to create a connected ecosystem. This empowers agencies to seamlessly and securely share data to continuously achieve mission success. The platform can ingest and analyze data from a range of sources, such as advanced sensors, to improve operations.

#2 Enable proactive and predictive responses.

Securing and orchestrating data is essential to support process automation and advanced analytics. Applying automation and analytics such as AI across the ecosystem proactively helps agencies adapt to every mission and predict results. Having complete, accurate, and integrated data on a single platform allows the intelligence community to meet its goal of informing decision makers using data analytics.

#3 Gain greater agility to respond to changing requirements.

Agencies need the ability to respond to new threats and priorities at speed, such as countering disease outbreaks. The Now Platform can track interactions, run analytics, provide secure reports, and share data with authorized users to meet evolving mission requirements. This gives agencies the real-time insights and agility to pivot as missions change.

#4 Achieve end-to-end visibility.

The intelligence community will achieve mission success by bringing low-side industry best practices into the high-side to gain efficiencies, visibility, and productivity on a scalable system of engagement to accelerate service execution. ServiceNow is accredited across agencies' high-side networks. The Now Platform offers interoperability to integrate existing systems and technologies throughout an agency for end-to-end visibility into missions.

#5 Improve processes to drive modernization.

Agencies are moving to the cloud to modernize their networks and analytic capabilities. The cloud-based Now Platform offers out-of-the-box implementations so agencies can increase their time spent on the mission rather than on technology. The platform is scalable to handle growing volumes of data, more applications, and increasing numbers of users. It also helps agencies reach their goal of connecting to and collaborating with private sector organizations.



About ServiceNow - ServiceNow transforms old, manual ways of working into modern digital workflows. Customers get what they need, when they need it—fast, simple, and easy—by working faster, smarter, and better. Our cloud based platform and solutions deliver digital experiences that create great experiences and unlock productivity for employees and the entire enterprise. For more information, visit your.servicenow.com/ic.